Privacy statement

English translation of the Dutch original

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Dutch original: https://dcew.nl/wp-content/uploads/2018/05/Privacyverklaring-Dental-Care-East-West.pdf

Dental Care East & West respects the privacy of visitors to its website, particularly visitors' rights concerning the automated processing of personal data. In the interests of complete transparency with our clients, we have therefore formulated and implemented a policy concerning this processing, its purpose and the ways in which data subjects can exercise their rights as effectively as possible.

For any additional information about the protection of personal data, please visit the Dutch Data Protection Authority's website: https://autoriteitpersoonsgegevens.nl/nl.

Until you accept the use of cookies and other tracking systems on the website, we do not place analytical cookies and/or tracking cookies on your computer, mobile phone or tablet.

By continuing to visit this website, you accept the following terms of use.

The version of the privacy policy currently available on the website is the only version that applies while you visit the website, until a new version replaces the current version.

Article 1 - Legal provisions

1. Website (hereinafter also referred to as 'the website'): https://dcew.nl/

2. Controller responsible for processing personal data (hereinafter also referred to as 'the administrator'): Dental Care East & West, established at Linnaeusstraat 28BG, 1092CK Amsterdam, Chamber of Commerce number 71035699.

Article 2 - Access to the website

Access to and use of the website are strictly personal. You must not use this website or the data and information provided on it for commercial, political or advertising purposes, or for any commercial offers and, in particular, must not use them for unsolicited electronic offers.

Article 3 - Website content

All trademarks, images, texts, comments, illustrations, animated or other pictures, video images, sounds, all technical applications that can be used to make the website function and, more generally, all components used on this site are protected by law through intellectual property rights. Any reproduction, repetition, use or adaptation, in any manner whatsoever, of all or part of them, including the technical applications, without the controller's prior written permission is strictly prohibited. If the administrator does not immediately take action against an infringement, this cannot be understood as tacit consent or as a waiver of the right to take legal action.

Article 4 - Administration of the website

For the proper administration of the website, the administrator may at any time:

- suspend, interrupt or restrict access to all or part of the website for a particular category of visitors;

- remove any information that may disrupt the functioning of the website, is contrary to national or international legislation or is contrary to internet etiquette;
- make the website temporarily unavailable in order to carry out updates.

Article 5 - Responsibilities

The administrator is in no event responsible for failures, malfunctions, difficulties or interruptions in the functioning of the website that make the website or any of its functions inaccessible. The way in which you connect to the website is your own responsibility. You must take all appropriate measures yourself to protect your equipment and your data against, among other things, virus attacks on the internet. You are also personally responsible for the websites and data you consult on the internet.

The administrator is not liable for legal proceedings brought against you:

- because of your use of the website or services accessible through the internet;
- because you have breached the terms of this privacy policy.

The administrator is not responsible for any damage suffered by you, third parties or your equipment as a result of your connection to or use of the website. You will refrain from taking any action against the administrator as a result of this.

If the administrator becomes involved in a dispute as a result of your use of this website, the administrator is entitled to recover from you all damage suffered and yet to be suffered as a consequence.

Article 6 - Collection of data

Your data are collected by Dental Care East & West and one or more external processors. Personal data means all information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or one or more factors specific to that person's physical, physiological, genetic, mental, economic, cultural or social identity.

The personal data collected on the website are used mainly by the administrator to maintain relations with you and, where applicable, to process your orders.

Article 7 - Your rights regarding your data

Under Article 13(2)(b) of the GDPR, everyone has the right to access, rectify or erase their personal data, to restrict processing concerning them, to object to the processing and to data portability. You can exercise these rights by contacting us at info@dcew.nl.

Any such request must be accompanied by a copy of a valid identity document bearing your signature and must state the address at which you can be contacted. You will receive a response within 1 month of submitting the request. Depending on the complexity and number of requests, this period may, if necessary, be extended by 2 months.

Article 8 - Processing of personal data

If a visitor is suspected of breaching any law or regulation and the authorities require personal data collected by the administrator, those data will be provided following an explicit, reasoned request from those authorities. Those personal data will consequently no longer be covered by the provisions of this privacy statement.

If certain information is necessary to gain access to particular functions of the website, the controller will indicate that the information is mandatory when requesting it.

Article 9 - Commercial offers

You may receive commercial offers from the administrator. If you do not wish, or no longer wish, to receive them, send an email to info@dcew.nl.

If you encounter any personal data while visiting the website, you must refrain from collecting them or making any other unauthorised use of them, and from any act that infringes the privacy of the person or persons concerned. The administrator is in no event responsible in the situations described above.

Article 10 - Data retention period

The data collected by the website administrator are used and retained for the period prescribed by law.

Article 11 - Cookies

A cookie is a small text file placed on your computer's hard drive when you visit our website. A cookie contains data that allow you to be recognised as a visitor each time you visit our website. This makes it possible to tailor our website to you and make logging in easier.

We use the following types of cookies on our website:

- Functional cookies: such as session and login cookies for keeping track of session and login information.

When you visit our website, cookies from the controller and/or third parties may be installed on your equipment.

For more information about the use, management and deletion of cookies for each operating system, please consult the following link:
https://autoriteitpersoonsgegevens.nl/nl/onderwerpen/internet-telefoon-tv-en-post/cookies#faq

Article 12 - Images and products offered

No rights may be derived from the images associated with the products offered on the website.

Article 13 - Applicable law

These terms are governed by Dutch law. The court of the administrator's place of residence or establishment has exclusive jurisdiction over any disputes concerning these terms, unless a statutory exception applies.

Article 14 - Contact

For questions, product information or information about the website itself, please contact: M. Ozir, info@dcew.nl.